

# GPAQ Summary Report

Total Questionnaires: 100

## Beverley & Molescroft Surgery

Consultation Questionnaires for all patients

	No Answer Given	Does not apply/ Don't know	Questions Answered	Practice Mean	GPAQ Benchmark
Q1. Number of visits to doctor in last 12 months	0		100		
Q2. Satisfaction with receptionists	1		99	<b>83</b>	75
Q3a. Satisfaction with opening hours	0		100	<b>76</b>	67
Q3b. Additional hours	1		110		
Q4a. How quickly patient was able to see a particular doctor	0	13	87		
Q4b. Rating	0	14	86	<b>83</b>	58
Q5a. How quickly patient was able to see any doctor	0	6	94		
Q5b. Rating	0	11	89	<b>87</b>	68
Q6. Urgent (same day) Appointment Availability	1	13			
Q7a. Waiting time	0		100		
Q7b. Satisfaction with waiting times at practice	1		99	<b>75</b>	56
Q8a. Satisfaction with phoning through to practice	1	0	99	<b>65</b>	59
Q8b. Satisfaction with phoning through to doctor for advice	1	50	49	<b>79</b>	59
Q9a. Usual doctor	2		98		
Q9b. Satisfaction with continuity of care	1		99	<b>82</b>	68
Q10a. Satisfaction with doctor's questioning	1	4	95	<b>93</b>	79
Q10b. Satisfaction with how well doctor listens	2	4	94	<b>94</b>	81
Q10c. Satisfaction with how well doctor puts patient at ease	1	13	86	<b>95</b>	82
Q10d. Satisfaction with how much doctor involves patient	2	6	92	<b>93</b>	79
Q10e. Satisfaction with doctor's explanations	1	5	94	<b>94</b>	81
Q10f. Satisfaction with time doctor spends	3	5	92	<b>92</b>	78
Q10g. Satisfaction with doctor's patience	1	7	92	<b>95</b>	81
Q10h. Satisfaction with doctor's caring and concern	2	4	94	<b>95</b>	82
Q11a. Ability to understand problem after visiting doctor	2	13	85	<b>80</b>	69
Q11b. Ability to cope with problem after visiting doctor	2	15	83	<b>80</b>	66
Q11c. Ability to keep healthy after visiting doctor	3	21	76	<b>74</b>	61
Q12. Gender	3		97		
Q13. Age	5		95	<b>44.5</b>	
Q14. Long standing illness, disability or infirmity	6		94		
Q15. Ethnic group	7		93		
Q16. Accommodation status	5		95		
Q17. Employment status	4		96		